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The management of REX aims to provide direction for the supply of high-quality metal building products for roof and façade applications that meet the wishes of the customer and the set quality, safety, environmental and legal requirements.

To achieve this goal, the management will provide sufficient employees with all the means to achieve quality and assurance of environmental requirements. REX strives to retain engaged and motivated employees, with commitment to working in a safe environment and promoting the well-being of employees.

Based on the services provided by REX and the customer requirements inventoried, this means:

- Clear, concrete and correct provision of information to the customer about products and services
- Clear contractual agreements with the customer about delivery times, costs, conditions and guarantees
- On-time delivery of products to the customer
- Offering high-quality products to the customer at market prices
- Correct and timely complaint handling in unexpected situations not caused by the customer

The policy is therefore further focused on:

Continuous improvement of the (effectiveness of) processes:

Working according to the principles and foundations of the ISO9001:2015 and ISO 14001:2015 standards

Stimulating learning and growth capacity:

Provide space for education and training to employees, use short lines of communication and involve them in determining policy and other organizational matters. Proactively respond to solutions for efficiency and environmental improvement

Improving the service to the customer:

To this end, the developments of customer requirements are closely monitored through customer contacts. This also includes the continuous improvement of agreements with suppliers to improve the provision of information to the customer and relevant stakeholders.

Sense of social responsibility:

Environmental policy aims at continuously and, if possible, measurably improving environmental performance by reducing environmental impact.

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Responsible sourcing

Rex Panels & Profiles ensures that for the complete supply chain, are according the principles of responsible sourcing as set out in the guidelines for BES 6001, both for its own control as for partnership with his suppliers.

In order to achieve this commitment, we engage in actions regarding to:

- **Ethics**

We recognise the need to adopt and apply standards of ethical behaviour appropriate to the purpose and activities of our organisation.

We manage for long term financial performance. Provide stability and enable long term investment in social and environmental aspects which underpin the economy.

- **HESQ**

We have certified managementsystems for quality (ISO 9001), Environment (ISO 14001) and pay special attention to the safety, health and well-being of the employees by follow up of the specific legislations and operate in a specialm manner to protect employees , contractors and visitors.

We continue to support sustainable communities by providing employment and economic activity through fair operating practices, and recognise the importance of developing a skilled and competent workforce.

Furthermore, we respect international norms concerning human rights and labour practices and recognise fundamental rights at work including the abolition of child labour, forced or compulsory labour, the rights of freedom of association and collective bargai ning, and the elimination of discrimination.

All of the demands and wishes of our stakeholders are clearly identified and our organisation is in compliance with them. As a consequence, we operate with transparency and record and report all complaints and prosecutions and associated corrective actions.

Therefor we liaise effectively with the local community and strive to develop mutual understanding and respect.

- **Supply chain – resources.**

Communicate and work constructively with the supply chain to deliver sustainable policies and practices. We also recognise the need to use our resources in the most appropriate and sustainable matter.

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- Environment

We use energy efficiently in the production of materials and products and minimise the emission of greenhouse gases associated with these processes. We try to reduce fossil fuel consumption and utilise renewable sources of energy.

We prevent pollution and recognising the importance of national heritage, ecological value and biodiversity during use and after the end of life of each site.

We use water efficiently to minimise demand on potable water supplies, and treat process water and site run-off effectively to mitigate against pollution risks.

We manage all waste streams effectively by adopting the waste reduction hierarchy and minimise waste incinerated and disposed of to landfill without energy or material recovery.

We treat the 5 steps in the Life Cycle as a-efficient as possible from cradle to grave

We recognise the social and environmental impacts of transportation and the need to adopt appropriate strategies to reduce adverse impacts.

We develop products that improve the quality and sustainability of the built environment.

Blandain, 01-01-2023

Michel Verhelst

